Dear Mark,

REQUEST FOR URGENT REVIEW OF LOST PARKING SPACES IN PARNELL

The Parnell Business Association and Parnell Community Committee wish to ask for an urgent review of the loss of some parking spaces resulting from the recently implemented operational bus lane restrictions on the eastern side of Parnell Rd as it is negatively impacting a café and other businesses on the corner of Ayr Street and Parnell Road. We really do not believe the removal is not justified in terms of your objectives of a clearway for buses (please see attached video footage).

Key changes have been;

1. In order to improve bus reliability and frequency along key bus corridors, AT proposed (and recently implemented) a northbound bus lane on Parnell Road between Newmarket and Parnell, and a change in operating hours on the southbound bus lane between St Stephens Avenue and Sarawia Street.
2. So the southbound lane has introduced a 7-10am operation– a PM only restriction was used when this bus lane became operative in 2015.
3. Addition of clear way signage in front of these five retail shops that has taken the car parking space allocation from five down to two.

Via Rob Douglas Jones and communications consultant Philippa White (Crisp Communications) advised that a targeted mail out was done to approximately1,500 people and businesses along the immediate project area on Parnell Rd and affected side streets outlining the upcoming changes.

We at Parnell Business Assoc and Parnell Community Committee were focused on the changes on the opposite side of the street as this was the primary focus of the communication piece and the included correspondence from the café owner shows all affected small business owners and their landlord (Friedlander) were in the same boat.

If one did not carefully analyse the maps, the only communication that referred to the loss of parking on the southbound lane was "*Remove two parking spaces on Parnell Rd just north of Cowie Street to improve visibility for drivers exiting Cowie Street*" – which we were aware of. (Initial consultation comms, plus letter following consultation both attached – neither of which mention these parking spaces)

Please can we ask you to review the attached videos which demonstrate fully that buses travelling to Newmarket in the morning (non-peak timing) have more than sufficient road space to navigate with other vehicles alongside five parked customer cars.

We also have very confusing car bay marking on the roadway in front of the shops and sign placement on the footpath poles

It would be helpful to see an urgent analysis of bus movement data for 7am – 10am only to fully gauge the outcome of this change.

In the meantime, an on-site meeting to discuss options to revert to a more business friendly approach would be much appreciated. Please can you advise.

Yours faithfully

Cheryl Adamson
General Manager
Parnell Business Association

Yours faithfully

Luke Niue
Chair
Parnell Community Committee

Correspondence between Ayr Street Café and Luke Niue

Hi Luke,

Hope you had a great Easter weekend as you read this mail.

Since last talk, I am really appreciating your care about local business. As a local neighbourhood café located on Parnell road between Parnell and New Market, we had really bad 2 weeks since AT put up clear way between 7am to 10am in front of cafe.

Let me put in this way, the café open from 6:30am in week days but under new bus line layout from 7am till 10am at front of café only have 2 parking spaces available which are also share with 2 other businesses (which is totally depending how the people park their car, it can be only just for one car, trust me I have seem a few times.). And 7am to 10am I can say this is our golden hours for trading, which is for our customer having breakfast or small meeting before work. the café can host around 45 customer and we are only got 2 parking spaces for 3 best hours.) and from 10 or 10:30 am till 11:30am we are naturally quiet as people either at work or not lunchtime yet, and from 12pm that's our lunch trade start.

So hopefully now you can have an idea how this new bus line is affecting us. Now we have to rely on walk-in customer a lot which could be a lot reason to stop them come in, for example bad weather raining day etc.

As we discussed, I don't understand our side of road has to be clear way in the morning, it is not heading CBD, why AT put bus line in the morning and for 3 hours long.

We are just a small business our words may not weight much, such as when I got letter from AT that was construction work notice, there was a public voting but we didn't even get invited actually none of our block of business was invited (checked with my neighbors fish n chips and dairy shop they know nothing about voting.)

About 2 years ago as soon as AT put green painting for bus line (even just for 4pm till 7pm) a little bit farther down of our café, I have noticed people try to avoid park there because most time those places are empty, which can fit about 3 cars. I also experienced the business was dropped since then. And the fish n chip shop has directly affect by bus line. Last month one immigration consultant has moved out, he talk to me a lot of his clients complain no parking, he was here for 6 years.

Thanks for your time.

Regards,
Steven
Domain Ayr Cafe

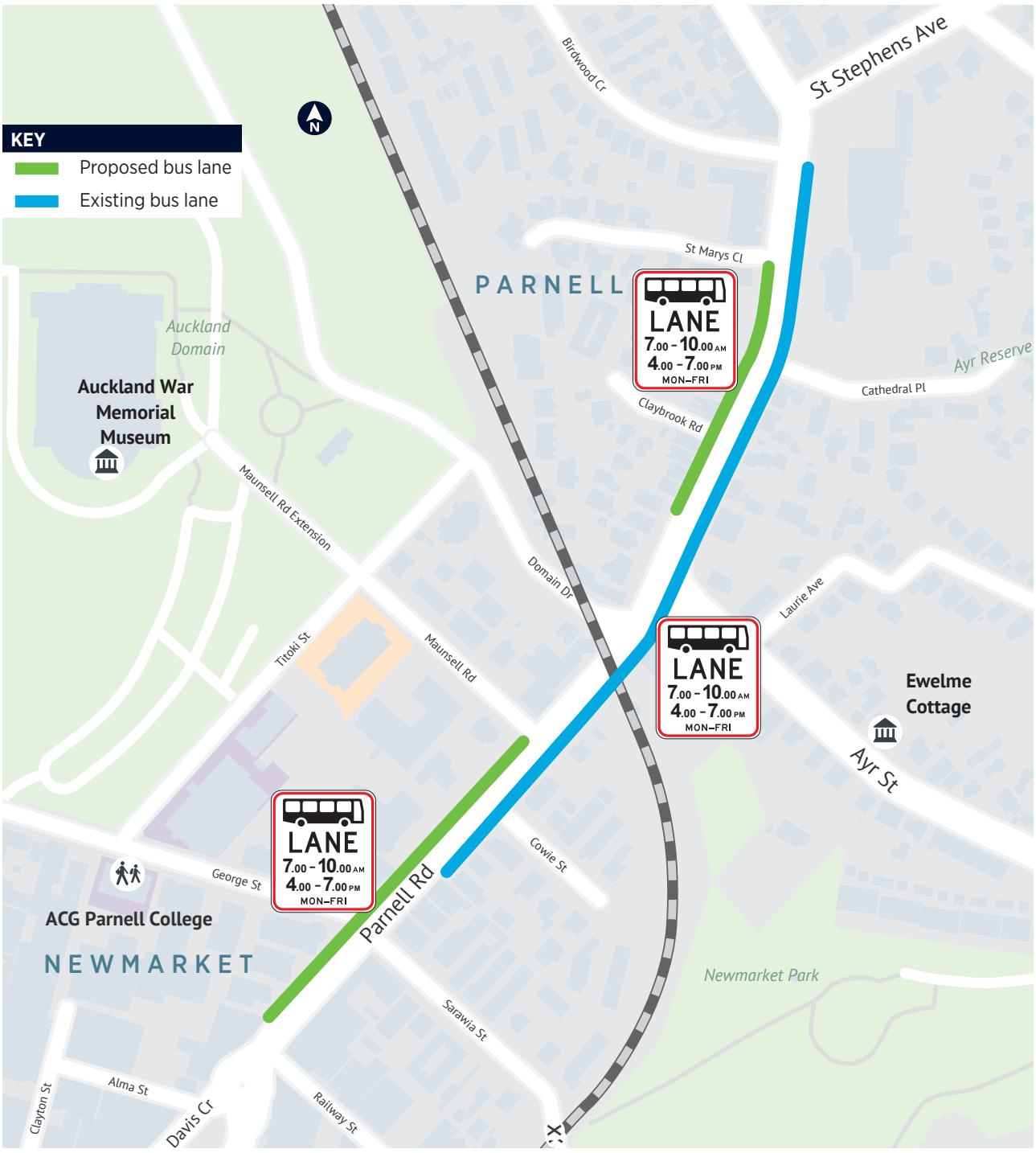
Parnell Road
proposed bus priority measures

MOVING AUCKLAND FORWARD

12 February 2018

Dear residents and property owners

As part of efforts to improve bus reliability and frequency along key bus corridors, Auckland Transport is proposing a northbound bus lane on Parnell Road between Newmarket and Parnell, and a change in operating hours on the southbound bus lane between St Stephens Avenue and Sarawia Street.

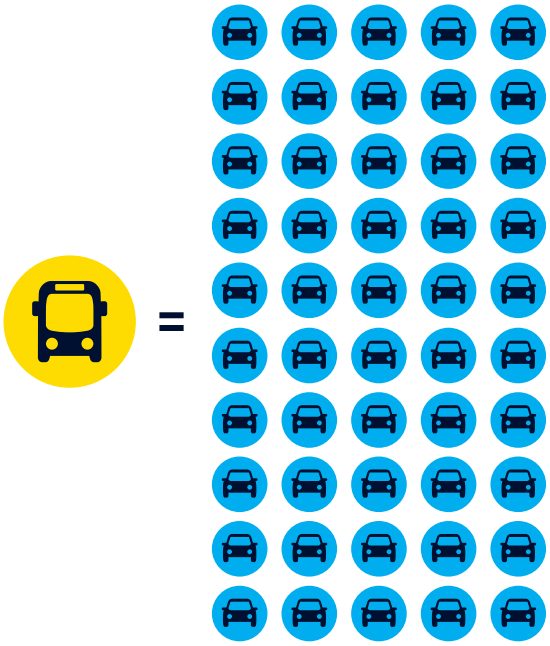


Email us busprioritytfeedback@at.govt.nz
or visit AT.govt.nz/haveyoursay

Why are we proposing this?

Thousands of people travel along Parnell Road daily with congestion becoming a key issue in the morning and afternoon peaks. The proposed bus priority measures will help alleviate the congestion and provide an incentive for more people to consider travelling by bus.

A full bus takes 50 cars off the road



What changes are proposed in your area?

The proposal includes the following (please see the enclosed plans for further details):

Northbound bus lane

- Starting north of Davis Crescent roundabout and finishing at Maunsell Road.
- Restarting after the Ayr Street/Parnell Road intersection and finishing at St Marys Close.
- It will be operational Monday to Friday during peak hours of 7am to 10am and 4pm to 7pm and there will be no parking during the hours of operation.
- New road marking will be required but there will be no impact on the number of traffic lanes and no change to the width of the road.
- Green surfacing will be applied along the length of the bus lane.
- The Pohutukawa tree outside 539 to 541 Parnell Road will be pruned to allow buses to pass underneath it.
- The bus stop opposite Ayr Street will be relocated a short distance to 487 Parnell Road and it is proposed that this will become a bus shelter with a bench. This will require the removal of three parking spaces.
- The one parking space on Claybrook Road near to the intersection with Parnell Road will be removed to allow space for vehicles to safely turn onto Parnell Road.
- The bus stop outside 437 will be moved slightly north to ensure rear bus doors are away from the driveway.

Southbound bus lane – St Stephens Avenue to Sarawia Street

- Change the operating hours from 4pm to 6pm to include the morning peak of 7am to 10am and extend the evening peak from 4pm to 7pm to better align with peak travel times.
- Remove two parking spaces on Parnell Rd just north of Cowie Street to improve visibility for drivers exiting Cowie Street.

Construction of the new bus lanes is proposed to begin in May and all changes will be operational by July 2018. Road markings and signage will be updated to reflect the changes. The proposed changes will provide travel time savings and service reliability improvements for public transport users.

If you would like to provide feedback on this proposal, or would like more information, please email **buspriorityfeedback@at.govt.nz** by 05 March, or go to AT.govt.nz/haveyoursay.

Yours faithfully

Rob Douglas-Jones
Project Manager

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Auckland Transport
An Auckland Council Organisation

20 Viaduct Harbour Avenue, Auckland 1010
Private Bag 92250, Auckland 1142, New Zealand

31 January 2019

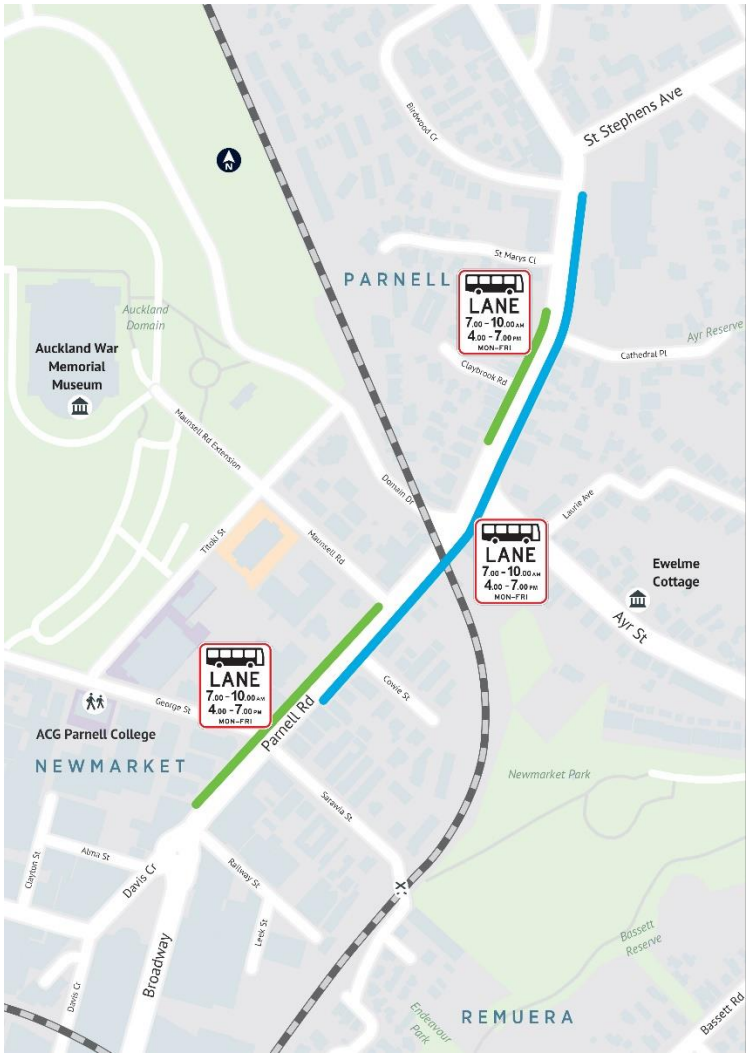
Dear Owner / Occupier

Parnell Road Bus Lanes

As part of efforts to improve bus reliability and frequency along key bus corridors, Auckland Transport (AT) is creating a northbound bus lane on Parnell Road between Newmarket and Parnell.

There will also be a change to the operating hours on the southbound bus lane between St Stephens Avenue and Sarawia Street. These changes follow consultation in February 2018.

Parnell Bus Lanes



When does work start?

Work on the new bus lane is scheduled to get underway the week of 11 February 2019 and will be completed by mid-April. The new bus lane operating hours become effective once the work is complete.

What is involved?

Northbound bus lane	Southbound bus lane – St Stephens Avenue to Sarawia Street
• Green surfacing will be applied along the length of the bus lane • New road markings – there will be no impact on the number of traffic lanes • Removal of one parking space on Claybrook Road near the intersection with Parnell Road to allow space for vehicles to safely turn onto Parnell Road • Removal of one parking space on Parnell Road, just south of Maunsell Road to improve visibility for drivers exiting onto Parnell Road • Removal of two parking spaces on Parnell Road, just north of Cowie Street to improve visibility for drivers exiting onto Parnell Road • The northbound bus stop on Parnell Road by the Domain Drive intersection will be moved 50m further north, to move it away from this busy intersection • Minor changes to some bus stops to standardise the length of the bus stops	operating hours: • 7am to 10am • 4pm to 7pm

Hours of work

In general works will occur between 7am and 5pm. There will be some night works during the construction period while the road marking is undertaken and some upgrades to stormwater drain covers.

We will be contacting business and residents who are directly impacted by specific construction activities at least two days in advance.

For more information

For more background information on the project please go to at.govt.nz/projects-roadworks/parnell-rd-bus-lane-changes

Yours sincerely

Rob Douglas Jones
Project Manager